



SIoux LOOKOUT  
**Meno Ya Win**  
HEALTH CENTRE

## Inpatient Patient Experience Survey

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Your hospital experience is a top priority for us and each member of our team is committed to compassionate, high-quality and culturally safe care. We understand that as a patient, family member or community member, coming to the hospital can be a stressful time. Our team is here to help make sure the needs of our patients and family members come first.

Please take a few minutes to complete a Patient Satisfaction Survey. The survey gives us important feedback about the care you received at the hospital.

Your completed survey can be placed in any of the survey boxes that can be found at various locations around the hospital, given to any staff member, or returned to us by mail to:

Quality and Patient Safety Lead  
Sioux Lookout Meno Ya Win Health Centre  
#1 Meno Ya Win Way, P.O. Box 909  
Sioux Lookout, ON P8T 1B4

If you have any questions about your care or any other aspect of your stay, please ask your nurse, doctor or another member of your care team.





## Inpatient Experience Survey

1. Did staff introduce themselves to you before providing care?

Yes, Always

Yes, Sometimes

No, I already knew him/her

Never

2. Did you feel that you were treated with respect and dignity during your hospital visit?

Yes, Always

Yes, Sometimes

No

3. Were you or your caregiver asked what your needs or cultural values are when making decisions about your care?

Strongly Agree

Agree

Disagree

4. If you had any questions or concerns regarding your condition or treatment, did the nurses or doctors discuss this with you?

Yes, Always

Yes, Sometimes

No

5. Did you receive enough information from hospital staff about what to do if you were worried about your condition or treatment after you left the hospital?

Yes, Completely

Yes, Somewhat

No

6. In general, how confident are you that you know what to do to take care of and manage your health?

Very Confident

Somewhat Confident

Not Confident at All

7. Did we address your anxiety and fears in a way that you felt cared for?

Always

Sometimes

Never

8. Were you satisfied with the quality of food you received?

Always  Sometimes  Never

Comments:

9. Would you recommend Sioux Lookout Meno Ya Win Health Centre to family and friends?

Yes definitely

Yes probably

No

10. How would you rate the Sioux Lookout Meno Ya Win Health Centre?

1 - Worst  
Hospital

2

3

4

5

6

7

8

9

10 - Best  
Hospital

11. Is there anyone you would like to recognize for the care he or she provided during your stay?

Yes  No

If yes, please tell us who you'd like to recognize and why.

12. Are there any general comments you would like to provide?

13. Is there any feedback for improvement you would like to provide?