

We are listening

Sioux Lookout Meno Ya Win Health Centre
(SLMHC) is seeking public input for the
Patient Declaration of Values

What do you value as a Patient?

- Safe, clean, comfortable and welcoming surroundings
- Clear directions, good signage, supportive and helpful staff
- Being introduced to members of the health care team and their roles
- To be treated with respect, fairness, compassion, integrity and dignity
- Confidentiality and protection of my privacy
- Best quality care that is safe, holistic and well coordinated
- Timeliness and easy access to services
- Accurate and reliable information delivered in a way that I can understand
- To be kept informed and involved in my care by being heard, making decisions and having collaboration with family members and the health care team
- Having responsive feedback and a commitment to improvement
- Other: _____

Responding is easy!

Email: vphealthservices@slmhc.on.ca

Fax: (807) 737-5252

Letter: Box 909, 1 Meno Ya Win Way, Sioux Lookout, ON P8T 1B4

In person: Drop off at desk inside hospital main entrance

Deadline: September 16, 2016



@MenoYaWin

What do you promise as a Patient?

- To provide accurate information
- To ask questions and giving feedback
- To be respectful and courteous to all members of the health care team
- To respect rights, property, privacy and diversity of others
- To participate as best as possible in my care and discharge planning
- Other: _____

If you live in a community serviced by SLMHC, please take a moment to answer these two questions.



SIoux LOOKOUT
Meno Ya Win
HEALTH CENTRE