

PRIVACY STATEMENT

Collection of Personal Health Information

We collect personal health information about you directly from you or from the person acting on your behalf. The personal health information that we collect may include, for example, your name, date of birth, address, treaty number, health history, records of your visits to the Sioux Lookout Meno Ya Win Health Centre and the care that you received during those visits. Occasionally, we collect personal health information about you from other sources if we have obtained your consent to do so or if the law permits.

Uses and Disclosures of Personal Health Information

We use and disclose your personal health information to:

- treat and care for you,
- receive payment for your treatment and care (from OHIP, WSIB, your private insurer or others),
- plan, administer and manage our internal operations,
- provide appointment reminders to you,
- inform you of health related benefits or services,
- arrange transportation for you,
- conduct risk management activities,
- conduct quality improvement activities (such as sending patients satisfaction surveys),
- teach,
- compile statistics,
- fundraise to improve our healthcare services and programs,
- comply with legal and regulatory requirements, and
- fulfill other purposes permitted or required by law.

Your Choices

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures by contacting us (subject to legal exceptions).

Important Information

1. We take steps to protect your personal health information from theft, loss and unauthorized access, copying, modification, use, disclosure and disposal.
2. We conduct audits and complete investigations to monitor and manage our privacy compliance.
3. We take steps to ensure that everyone who performs services for us protect your privacy and only use your personal health information for the purposes you have consented to.

How to Contact Us

Our privacy contact person is **Sonya Fewer**.

For more information about our privacy protection practices, or to raise a concern you have with our practices, contact us at:

Sonya Fewer

Coordinator of Health Information & Privacy

Sioux Lookout MenoYa Win Health Centre

1 Meno Ya Win Way

P.O. Box 909

Sioux Lookout, Ontario P8T 1B4

(807) 737-6551 (Telephone)

(807) 737-6265 (Fax)

Email: sfewer@slmhc.on.ca

You have the right to complain to the Information and Privacy Commissioner/Ontario. If you think we have violated your rights, the Commissioner can be reached at:

Information and Privacy Commissioner/Ontario

2 Bloor Street East, Suite 1400

Toronto, Ontario M4W 1A8

(416) 326- 3333 (Local)

1(800) 387- 0073 (Toll Free)

info@ipc.on.ca